

OVERVIEW

All youth participating in the hockey programs of the Oakville Rangers Hockey Club (ORHC) enjoy the following rights and are entitled to the protection of these rights.

- SPORTSMANSHIP: You have the right to participate in a program in which sportsmanship, honesty and integrity are the cornerstones.
- RESPECT: You have the right to the respect of your coaches, coaching staff, your team-mates, the coaches, coaching staff and players of the opposing team, the referees, and spectators and each of them has the right to expect the same of you.
- PARTICIPATION: You have the right to participate fully in the activities of your team, but not necessarily equally.
- **SKILL DEVELOPMENT:** You have the right to learn about your sport and develop your skills to the maximum of your potential.
- FREEDOM FROM ABUSE: You have the right to say no to physical contact or interaction with any member of the coaching staff or any other person in a position of authority or influence.
- FREE SPEECH: You have the right to speak freely without fear of recrimination.
- FAIR TREATMENT: You have the right to be treated fairly and with impartiality.
- FUN: You have the right to have fun.

ORHC upholds a zero-tolerance policy for drugs and alcohol at any Association events or activities regardless of location for its members and any individuals attending or participating.

ORHC accepts responsibility for the behaviour of its members and will take the necessary disciplinary actions against any individual (Parents/Guardians, players, coaches, coaching staff and spectators) who fail to comply with the codes; this may result in disciplinary measures, including suspension and/or expulsion.

ORHC CODE OF CONDUCT

- 1. We will ensure that all players are given the same opportunity to participate, regardless of gender, ability, ethnic background, or race.
- 2. We will make sure that all prudent and reasonable, appropriate and necessary measures are taken on an ongoing basis to protect the safety of all players, coaching and volunteers wherever ORHC activities take place.
- 3. Make sure that age, skill level and maturity level of the players are considered in program development, rule enforcement, and scheduling.
- 4. Remember that play is done for its own sake and make sure that winning is kept in proper perspective.
- 5. We will make sure that appropriate and thorough screening of all those who provide service on behalf of ORHC, both before, but especially after they are involved, seeking to have coaches, coaching staff, officials and other volunteers who are capable of promoting fair play as well as the development of good technical skills.
- 6. We will distribute, publicize, promote, implement, and enforce the Codes of Conduct



COACHES AND COACHING STAFF CODE OF CONDUCT

- 1. I will lead by example, and I will work to create a desire for our players to do their best while playing the greatest game on earth Hockey.
- 2. I will remember that players need a coach they can respect. I will be generous with praise and set a good example at all times through my actions and words.
- 3. I will teach my players to play fairly and to respect rules, officials, team-mates, opponents, parents/guardians, and spectators.
- 4. I will ensure my players get fair instruction, support and playing time.
- 5. I will not ridicule or yell at my players for making mistakes or for performing poorly.
- 6. I will remember that players play hockey to have fun and must be encouraged to have confidence in themselves.
- 7. I will obtain proper training and will continue to upgrade my coaching skills.
- 8. I will be reasonable when scheduling extra practices and team events, remembering that players have other interests and obligations.
- 9. I will co-operate with on and off ice officials for the benefit of the game and players.
- 10. There is a need for regular, open communication with parents/guardians, coaching staff, players and Association officials. As a coach I will be approachable at any time regarding anything to do with players or the team 24 hours after a game.
- 11. I will be responsible for all activities associated with my team.

PLAYERS CODE OF CONDUCT

- 1. I am responsible for my conduct at all times, I will always be a positive representative of the ORHC and the Town of Oakville.
- 2. I will always play by the rules of hockey, and in the spirit of the game.
- 3. I will, regardless of the outcome of the game, congratulate my team-mates, coach, coaching staff as well as the players and coach, coaching staff of the opposing team in a genuine and positive manner.
- 4. I will respect the referee's decisions; I will let the coach or team captain address the referees and then shall do so only in a civil tone and manner.
- 5. I will control my temper, behavior and language fighting or "mouthing-off" can spoil the activity of everyone.
- 6. I will work at achieving my personal best and to not get discouraged if it's not the best.
- 7. I will work hard to improve my skills at practice and in games. I will make every reasonable effort to attend all scheduled practices and games, arrive on time and I will contact the team manager or coach if I am unable to attend for any reason.
- 8. I will respect the rights and consider the safety of other players; I will not set out to intentionally maim or injure another player, in actions, words, conduct or inaction and I shall not encourage, support or approve of this such behaviour by others.
- 9. I will do my best to be a team player.
- 10. I will remember that winning isn't everything that having fun, improving skills, making friends and doing my best are as important.
- 11. I will remember that coaches and officials are there to help me. I will accept their decisions and show them respect.



PARENT / GUARDIAN / SPECTATOR CODE OF CONDUCT

- 1. I will remember that my youth and all players participate for their fun and enjoyment, not mine.
- 2. I will promote the emotional and physical well-being of my youth and all players ahead of any personal desire to win.
- 3. I will teach my youth and encourage all players that doing one's best is as important as winning so that my youth and all players will never feel defeated by the outcome of the game.
- 4. I will remember that youth learn by example. I will applaud good plays and performances by all players involved in the game.
- 5. I will not speak negatively about players, coaches and coaching staff, referees, other parents/guardians or spectators.
- 6. I will respect the referee's decisions and I will encourage all players to do the same.
- 7. I will remember that the locker room is where the team prepares for a game and not a place for me to hang out or give instruction.
- 8. As a Parent/Guardian, I will practice and encourage open communication with the coaches and coaching staff. I will bring concerns forward and adhere to a 24 hour cool down period be required to address an issue or contentious point. I will respect the coach's decisions and not interfere with or undermine the coaches or coaching staff.
- 9. As a Parent/Guardian, I should inform the coach of any ailment that may affect the safety of my youth or the safety of others and I will not permit my youth to compete without complete and safe equipment.
- 10. As a Parent/Guardian, I will make every reasonable effort to have my youth attend all scheduled practices and games, arrive on time and I will contact the team manager or coach if my youth is unable to attend for any reason

ORHC HARASSMENT AND ABUSE POLICIES

ORHC's goal is to eliminate all forms of harassment and abuse, including physical and sexual abuse. The ORHC's first priority is to protect its players and at the same time, Coaches, Parents, and Officials who can also be the targets of harassment and abuse.

ORHC believes that you should have the ability to discuss any concerns that might be classified as harassment or abuse. ORHC also believes that false allegations can be devastating to a person's career and personal life.

If you believe there is a need to discuss any incident that, in your opinion, is issues of harassment or abuse please raise your concerns using the <u>Independent Safe Sport Complaint Process.</u>





ORHC SOCIAL MEDIA POLICIES

If the club receives a screenshot of a negative or threatening or rude or mean-spirited or sexual or intolerant or racist social media post or text or email that is at all related to minor hockey involvement and your son/daughter/player wrote it, filmed it, created it, posted it, sent it or forwarded it - they will automatically be suspended for a minimum of 3 league games (no appeal) and up to 10 games.

Serious cases will be forwarded to the club's External Dispute Resolution Committee (EDRC), the police and/or Hockey Canada for further investigation and possible incremental penalties. Multiple infractions will have you removed from the club with no refund. It does not matter if the material is about a teammate; parents; siblings; other players; referees; coaches or other teams.

It does not matter if the player involved in the publication alleges that it was 'just a joke'. It does not matter if you are in the playoffs. It does not matter if you are HL or Rep, AAA or Rec. It does not matter if the subject of the post, email or text is offended. If it is negative or threatening or rude or mean-spirited or sexual or intolerant or racist and your name is on it either because you wrote it, filmed it, created it, posted it, sent it, or forwarded it; you are suspended for 3 league games immediately at a minimum (no appeal).

Screenshots, emails and/or texts can be confidentially sent to justplay@oakvillerangers.ca

INDEPENDENT SAFE SPORT COMPLAINT PROCESS

Any and all formal complaints can be submitted at https://www.safesportriskmanagement.com/

Safe Sport Risk Management

Safe Sport Risk Management is a professional resource specializing in unbiased investigation and mediation of incidents, accidents, and complaints that occur or arise in youth sports. This independent resource consists of professional negotiators, mediators and investigators with over 20 years of law enforcement experience. ALL COMPLAINTS and conflict resolution (big or small) are managed by this external, impartial conflict resolution and investigative resource who will maintain confidentiality (deemed absolutely necessary and/or required by law).

Dispute and Conflict Resolution Process

Before submitting a complaint you should do all that you can to solve your own issues by following the 24-hour rule and working with coaches/parent liaisons. However, if the matter is serious or can't/won't be handled by coaches, then you immediately contact Safe Sport Risk Management. To be clear, you DO NOT contact the VPs of HL or Rep, the ORHC President, Board of Directors, or any member of the Executive. Nothing will happen if you don't contact Safe Sport Risk Management (https://www.safesportriskmanagement.com/).

